

Carbon Reduction Plan

Supplier name: ...Language Line Limited....

Publication date:27/09/2024.....

Commitment to achieving Net Zero

Language Line Limited is committed to achieving Net Zero emissions by 2030.

Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

Baseline Year: 2022	
Additional Details relating to the Baseline Emissions calculations.	
No scope one emissions, calculations take from company CSR report.	
Baseline year emissions: 2022	
EMISSIONS	TOTAL (tCO₂e)
Scope 1	00
Scope 2	54.4
Scope 3 (Included Sources)	4.54
Total Emissions	58.94

As we do not provide physical products or own the facilities from where services are delivered/managed, we do not have any Scope 1 emissions. All emissions fall under Scope 2 and 3.

Current Emissions Reporting

Reporting Year: 2023	
EMISSIONS	TOTAL (tCO ₂ e)
Scope 1	00
Scope 2	51.4
Scope 3 (Included Sources)	4.39
Total Emissions	55.79

Emissions reduction targets

In order to continue our progress to achieving Net Zero, we have adopted the following carbon reduction targets.

Objectives and targets below are taken from LLS UK - 119 Environmental Policy

- Commitment to reducing waste
- Commitment to ensure our staff are aware of the environmental impacts of their work activities and encourage them to minimise those impacts
- Ensure suppliers are aware of the need for and adoption of CSR and environmental policies

Objectives and targets below are taken from LLS UK – 151 Social Value Policy

- Carbon Emissions are reduced
- Air pollution is reduced
- Safeguarding the natural environment
- Promotion of sustainable procurement

LLS has committed to:

- Implementing responsible practices to reduce carbon in our operations, materials and service delivery methods.
- Fulfilling our share of the responsibility to keep the global temperature rise below 1.5° Celsius, continuing to reduce our impact on air, land, and water.
- Using resources responsibly and supporting the circular economy.
- Implementing responsible procurement practices
- Working with our customers and supply chain to deliver net zero carbon emissions.

We project that carbon emissions will decrease over the next five years to 22 tCO2e by 2027. This is a reduction of 50%.

Carbon Reduction Projects

Completed Carbon Reduction Initiatives

The following environmental management measures and projects have been completed or implemented since the 2022 baseline.

LLS UK has signed up to the SME Climate Hub

Accreditation to ISO 14001 was achieved in August 2023.

Moving office location from Canary Wharf (150 desks) to Monument (33 desks) to reduce the size of the footprint needed and work towards the goal of 100% renewable energy.

- Along with moving office LLS moved to a hybrid working model, significantly reducing the CO2 footprint of our service provision
- This has also led to reducing its reliance on printers and is working towards becoming a paperless office
- Removal of office vending machine to reduce plastic waste

Declaration and Sign Off

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard¹ and uses the appropriate Government emission conversion factors for greenhouse gas company reporting².

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard³.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Signed on behalf of the Supplier:

Signed by:
 Vanessa Eke, Managing Director
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19-09-2024
Date:

¹<https://ghgprotocol.org/corporate-standard>

²<https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting>

³<https://ghgprotocol.org/standards/scope-3-standard>

