Introducing SIP Connectivity

SIP connectivity, which is a method of making calls over the internet, provides an easy bridge between you and LanguageLine’s thousands of video and audio interpreters using your SIP-enabled telehealth or virtual meeting platform of choice.

Key features include:

• Quick and easy implementation. All you need is a LanguageLine activation code and a SIP address book.
• Access interpreters within the platform at any point during a meeting.
• Automatic rollover to audio if video is not available (available 24/7).
• Connect in seconds to LanguageLine’s network of over 20,000 interpreters.
• Available in 240+ audio languages and 40+ video languages, including American Sign Language (ASL).

Ask your platform administrator these questions:

1. Is SIP functionality enabled? If not, can it be enabled?
2. Does our platform support adding a participant through a SIP dial-out?
3. Can you place a successful SIP test call to confirm SIP functionality? 
   **Audio and video platform:**
   test-siptestlls@sip.languageline.com
   **Audio only platform:**
   test-audio-siptestlls@sip.languageline.com
4. Can you import SIP addresses to our platform address book?

Want to learn more?
Contact your Account Executive or email CustomerCare@LanguageLine.com or call 1-800-752-6096

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