

LanguageLine® Testing & TrainingSM

Ensure Your Bilingual and Interpreter Staff Are Prepared to Serve

With today's diverse, multilingual communities, ensure your bilingual staff and in-house interpreters are prepared to communicate effectively to reduce the risk of costly misunderstandings, regulatory compliance issues, and lawsuits.

Provide a better experience and satisfy compliance in 50+ languages



LanguageLine offers the industry's most advanced testing and training for bilingual and interpreter staff. We can assess and attest to your team's competency, proficiency, and fluency of industry terminology to help you satisfy compliance requirements.



Our testing and training programs are flexible, with online, phone, or in-person options. Trainings are self-paced to accommodate busy schedules.

Features

Our assessments and training programs cover a range of skills. Additional assessments are available for other specialties.

- Language Proficiency Test
- Written Proficiency Assessment
- Bilingual Fluency Assessment
- Bilingual Fluency Assessment for Clinicians
- Interpreter Readiness Assessment
- Medical Certification Test



Benefits

- Ensure the quality of your in-house interpreters and bilingual staff
- Get documented proof of language proficiency for specialty fields
- Count on reliable tests validated by external experts
- Fortify your team's skills with industry-recognized training
- Improve customer experience
- Evaluate fluency of job candidates in English and a second language

Let's Talk Solutions

Contact your Account Executive, email CustomerCare@LanguageLine.com, or call 1-800-752-6096